

## **JOIN THE CMS LIVE MULTIMEDIA CONFERENCE!**

### **FOSS Update- Bridging the Gap Satellite Broadcast Friday, April 19, 2002, 1:00-3:30 PM EST**

On April 19, 1:00-3:30 p.m. EST, the Center for Medicaid and State Operations will broadcast a two ½ hour presentation via satellite and webcast that will:

- Increase surveyors' knowledge of the differences between the old and newly revised FOSS.
- Educate surveyors regarding how they will be evaluated by FOSS
- Inform surveyors about the type interaction that is to be expected between the State and region.

The broadcast will consist of panel presentations, individual speakers, and live Q&A sessions. Presentations will be given by Central and Regional Office staff on the FOSS process.

**BIOSKETCH:** Presenters in the broadcast are:

#### **Paul Greenberg, BA, MA**

Paul Greenberg has been a federal surveyor with CMS since 1985. Paul's work experience includes five years as a North Carolina State surveyor and as the Program Director for dually diagnosed individuals in North Carolina psychiatric hospital. Paul has served as a national ICF/MR CMS trainer, has conducted numerous seminars for health care associations, state surveyors, and state legislators on the concept of active treatment, and has served on several long term care work groups, including the cross-regional survey project and FOSS redesign. Paul received his BA and MA degrees in Psychology and Education from the George Washington University in Washington, D.C.

#### **Dawn Hawkins Johnson, RN, MSN**

Dawn Hawkins Johnson received her BS in Nursing from University of Maryland at Baltimore and is a registered nurse. She obtained her MS in Nursing with a concentration in Business and Nursing Administration, also, from the University of Maryland at Baltimore. After working as staff nurse for the VA, Mrs. Johnson became a case manager for several surgical specialists. She joined CMS, working as a nurse surveyor in the Atlanta regional office. Mrs. Johnson joined the CO Staff in 1999 and works primarily on federal oversight of LTC, the Principles of Documentation and Quality of Care Issues.

#### **David Kerschner, RN, MSN**

Has been an officer in the US Public Health Service Commissioned Corps since 1982 and currently holds the rank of Captain. Has been detailed to Centers for Medicare and Medicaid Services (CMS) as a Survey and Certification Review Specialist with the Region X Survey Quality and Standards Branch since 1989. David has a Master of Science in Nursing degree from

the University of Alabama in Birmingham and a Bachelor of Science in Nursing degree from the University of Florida

**Margaret Kosherzenko, RN**

Margaret Kosherzenko has been a surveyor for the Health Care Financing Administration, now called the Centers for Medicare and Medicaid Services, for almost six years. Margaret has been in health care since 1979 and has worked in various positions as a registered nurse prior to coming to Region III.

**John Motter, RN, MSN**

John is a Bachelor's prepared Registered Nurse with a Master of Public Health. He is the Team Leader for the Long Term Care Surveyor Team at Region IX. During the past nine years at CMS, he has served on many national workgroups including the first Federal Monitoring Survey workgroup that developed the current FOSS. John is also an Nurse Officer of the US Public Health Service and currently holds the rank of Captain.

**Linda Smith, RN, MSN**

Linda is a Nurse Consultant in Region IV with the Professional Health Advocacy and Analysis Branch. She received her Masters Degree in Nursing from the University of Alabama. She has over 21 years of experience in the health arena. Before coming to CMS, she was a Regional Director for Long Term Care for the Georgia State Agency. She has worked in the roles of Nurse Surveyor for Long Term Care, Director of Nursing, Nurse Manager, and Administrative/Clinical Area Supervisor.

# Draft

## FOSS Update-Bridging the Gap Multimedia Broadcast

### Agenda

April 19, 2002

1:00 – 3:30 P.M. DST

1:00 p.m.	Welcome and Overview	Doris McMillon Moderator
1:05 p.m.	<u>Introduction to the FOSS</u> <ul style="list-style-type: none"> <li>Differences between the old and revised process</li> <li>Revised FOSS overview( components and steps)</li> <li>Evaluator role and activities(purpose, required on-site times, post-survey)</li> </ul>	Steve Pelovitz, Director Survey and Certification Group Center for Medicaid and State Operations, CMS <b>Speaker: Dawn Hawkins-Johnson, R.N., MSN</b> Nurse Consultant Nursing Home Branch, Center for Medicaid and State Operations, CMS
1:15 p.m.	<u>Making the Evaluation Concern Identification</u> <ul style="list-style-type: none"> <li>Evaluation philosophy</li> <li>Definition of outcome</li> <li>Describe what concerns are in the context of the FOSS</li> <li>Review rating scale and terminology (information available, adverse impact)</li> <li>Review sample indicators</li> </ul>	<b>Speaker: David Kerschner, R.N., MSN</b> Nurse Consultant Division for Medicaid and State Operations, CMS, Region X
1:30 p.m.	<u>Sample Selection</u> <ul style="list-style-type: none"> <li>Definition of measure</li> <li>Describe what concerns are in the context of the FOSS</li> <li>Review rating scale and terminology (identified concerns, major impact)</li> <li>Review the process for rating a measure</li> <li>Sample Exercise</li> </ul>	<b>Speaker: Linda Smith, R.N., MSN</b> Nurse Consultant Division for Medicaid and State Operations, CMS Region IV
1:45 p.m.	Phone in Q&A session	
2:00 p.m.	<u>Making the Evaluation Investigation – General and Kitchen and Medications</u> <ul style="list-style-type: none"> <li>Reasoning behind group investigation together</li> <li>Definition of measure</li> <li>Review rating scale and terminology (review the characteristics of a thorough investigation)</li> <li>Review sample indicators</li> </ul>	<b>Speaker: David Kerschner R.N., MSN</b> Nurse Consultant Division for Medicaid and State Operations, CMS Region X  <b>Speaker: John Motter, RN, MSN</b> Nurse Consultant Division for Medicaid and State Operations, CMS Region IX

2:20 p.m.	<b><u>Limited Fact-Finding</u></b> <ul style="list-style-type: none"> <li>-</li> <li>• Definition</li> <li>• Context</li> <li>• Reason for performing, how it may be performed, examples of appropriate and inappropriate behavior</li> </ul>	<b>Speaker: Paul Greenberg, BA MA</b> <b>Health Insurance Specialist</b> <b>Division for Medicaid and State Operations, CMS</b> <b>Region VIII</b>
2:30 p.m.	<b><u>Deficiency determination</u></b> <ul style="list-style-type: none"> <li>-</li> <li>• Definition of measure</li> <li>• Describe the key focus</li> <li>• Review rating scale and terminology (findings)</li> <li>• Disagreements involving IJ</li> <li>• When the SA does not cite</li> </ul>	<b>Speaker: Linda Smith, R.N., MSN</b> <b>Nurse Consultant</b> <b>Division for Medicaid and State Operations, CMS</b> <b>Region IV</b>
2:50 p.m.	<b><u>Debriefing the SA Team</u></b> <ul style="list-style-type: none"> <li>• Why should this be conducted</li> <li>• When should this be conducted</li> <li>• How should this be performed</li> </ul>	<b>Speaker: Paul Greenberg, BA, MA</b> <b>Health Insurance Specialist</b> <b>Division for Medicaid and State Operations, CMS</b> <b>Region VIII</b>
3:00 p.m.	<b><u>Evaluating the CMS-2567</u></b> <ul style="list-style-type: none"> <li>-</li> <li>• Context</li> <li>• Steps</li> <li>• System example</li> </ul>	<b>Speaker: Margaret Kosherzenko, R.N.</b> <b>Nurse Consultant</b> <b>Division for Medicaid and State Operations, CMS</b> <b>Region III</b>
3:15 p.m.	Phone in Q&A session	
3:30 p.m.	Closing	

**“FOSS Update - Bridging the Gap”  
Satellite Broadcast**

**TECHNICAL FACT SHEET**

**DATE:** April 19, 2002

**TEST TIME:** 12:30 - 1:00 p.m. EDT  
11:30 - 12:00 p.m. CDT  
10:30 - 11:00 a.m. MDT  
9:30 - 10:00 a.m. PDT

**PROGRAM TIME:** 1:00 - 2:00 p.m. EDT  
12:00 - 1:00 p.m. CDT  
11:00 - 12:00 p.m. MDT  
10:00 - 11:00 a.m. PDT

Analog C-Band: Galaxy 3R (G3) 95 degrees West				
Transponder 3	Polarization Horizontal	Channel 3	Downlink Freq. 3760 MHz	Audio 6.2/6.8
CMS Digital Network: Channel 712				

**\*SATELLITE TROUBLE NUMBER:** 410-786-3618 or 786-0783

**\*WEBCAST TROUBLE SHOOTING NUMBER:** 703-812-8816

**Q&A NUMBER:** 1-800-953-2233

**FAX NUMBER:** 410-786-1424

\*Please do not call the trouble shooting numbers prior to the scheduled testing times

**Setting up a Viewing Site**

Participating organizations are asked to set up their own viewing sites. To view this broadcast, an organization will need to locate and reserve a satellite downlink site with a steerable antenna that receives with C-band satellites. Examples of organizations that often have such a viewing site are schools, hospitals, community colleges, universities and county extension offices. A telephone or fax machine near the viewing room allows viewers to submit questions during the program.

Individuals and Sites who wish to set up a site for this program or view this broadcast via webcast should go to [http:// cms.internetstreaming.com](http://cms.internetstreaming.com) to register.

## IMPORTANT SATELLITE INFORMATION TO HELP YOU TUNE IN

1. **Galaxy 3R** is located at 95 degrees West. You can probably find it by choosing **G3** on your receiver. If you would like to set up early or test your equipment on another day, go to Galaxy 3R and see if you can see the following programming:  
Channel 10                      occasional infomercials  
Channels 11, 13 & 14      VSEN distance learning programming (not full time)  
***Once you establish that you are on the correct satellite, don't forget to change back to Channel 3 for our program.*** If you can't find it or if you believe you are on Galaxy 3R, but don't see any of this programming, you'll need to have your system checked out by a professional before our program.
2. It is very important for you to test your equipment as soon as possible to ensure that it is functioning properly and to see if you can get programming from one of the satellites we'll be on. Storms can cause damage and/or move your antenna out of alignment or you may not have your satellite of choice programmed in. Do not wait until test time to discover problems. If you think your dish and/or receiver are malfunctioning or not programmed correctly, have them checked out by a professional well before the program.
3. The signal will start out with color bars that say "CMS" and a tone. After that there will be a program ID slate and music. You should see AND hear during the entire test. If you do not, report the problem to your technical person and call the Trouble Line to check if it's an origination problem or a local problem.
4. Although a Troubleshooter will be provided, we cannot guarantee the performance of your equipment.